Veritas Market Opportunity Guide

APJ FY16/FY17 PLANNING



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## WHY VERITAS?

The world's data is growing rapidly – set to reach **44 zettabytes** globally by 2020<sup>1</sup>. As a result, today's organisations face a huge challenge in managing the data that they collect and store, across increasingly complex IT environments.

Around the world the regulation of data privacy is increasing, including EU and US laws that will apply globally to anyone working with data from those regions. The laws in APJ differ by country, but they all sit within a regional framework, the Cross-border Privacy Enforcement Arrangement (CPEA).

Veritas is joining forces with partners to support organisations as they take on the challenge.

This guide details the most significant information challenges that your customers will face in the year ahead. The following pages will help you to identify opportunities to help your customers overcome these challenges and increase your revenues in partnership with Veritas.

### **The Veritas Mission**

Enable organisations to harness the power of their information, wherever it resides, by delivering solutions that drive availability and reveal insights.

# **OUR APPROACH**

Working with **86%** of the Fortune 500 and managing some of the most complex information environments in the world has led us to three core beliefs.

These guide our approach when working with customers:

### **1.** DATA ≠ INFORMATION

Information is data with meaning, yet much of the data businesses hoard contains no meaning, simply a product of business processes.

### 2. MORE DATA ≠ MORE VALUE

**69%** of the data held by organisations contains no business or regulatory value, meaning that only **31%** is valuable, which businesses can only extract if they can identify the right 31%<sup>2</sup>.

### **3.** INFORMATION > INFRASTRUCTURE

Hardware infrastructure is only one part of an effective information strategy, yet for decades businesses have been investing in more storage hardware to patch and delay the data issue.

# SOLUTION AREAS

The Veritas solutions portfolio is focused on the needs of today's businesses and designed to simplify information management.

Our products are split into two main areas:

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### INFORMATION AVAILABILITY SOLUTIONS

These availability solutions ensure that customers can access the data they need, whenever they need it and wherever it resides. This is vital for today's businesses, where information drives the processes that keep the business moving, including everything from essential back-end logistics to secure eCommerce payments and consumer facing websites.

### INFORMATION INSIGHT SOLUTIONS

Much of the data held by organisations holds no business value, but a portion of it does, and many companies are unable to discover that value. Veritas information insight solutions help businesses to understand the data that they have, learn from their data, and leverage that knowledge to make better decisions that benefit the business.

## TARGET AUDIENCE

Sharing the right message with the right person is the key to increasing sales. This table will help you align your Veritas sales efforts with the right line of businesses, the right decision makers and any other influencers.

PERSONA TO	O SALES PLAY MATRIX	٥	Ó		$\cdot$
	Persona	Vision and Strategy	Backup and Recovery	Information Governance	Information Agility and Resiliency
	CDO/CIO/CTO or equivalent	Ø		Ø	
Lines of Business	Legal			S	
	Risk and Compliance Officer or GPO			Ø	Ø
	CIO/IT Director	Ø	Ø	Ø	Ø
	Head of Infrastructure		Ø	Ø	Ø
Strategic IT/ Decision Makers	ciso 🔒				
Wake 5	Head of IT Operations		Ø	<b>S</b>	Ø
	IT Engineering/Architecture				Ø
	Backup Admin		Ø	<b>S</b>	
Functional IT/	Database Admin		Ø		Ø
Influencers	Storage Admin		0	<b>S</b>	Ø
	Virtualization Admin				

## **KEY TRENDS**

The very existence of Veritas is a response to the changing information landscape and data challenges faced by today's businesses. Veritas solutions support customers in confronting these issues.

For each of these issues there are Veritas solutions and services that you can sell to help customers to achieve their objectives this year. Data is growing at such a rate that infrastructure alone can no longer provide the answer. Businesses require innovative solutions to ensure that IT can enable rather than limit the business.

In the face of increasingly stringent regulations all over the world, now is the time to help customers ensure that their information is accessible and secure, wherever it resides.

The adoption of hybrid cloud solutions continues to grow. Along with the benefits these bring they also create increasingly complex IT environments and interdependent services, whilst fragmenting business data.

The popularity of integrated solutions continues as businesses embrace converged infrastructures that pull together multiple technologies into a single solution, reducing up-front costs and simplifying management.

### UNSTRUCTURED DATA GROWTH

Research from IDC shows that unstructured content accounts for **90%** of all digital information<sup>3</sup>. It's also been shown that unstructured data is growing at twice the rate of structured content<sup>4</sup>. This creates a headache for businesses as unstructured data is the most difficult to manage and control, increasing the risk of insider threat. At this moment in time the growth rate is rapidly causing volumes of unstructured data to outstrip the budgets and resources available to manage them.

Organisations are commonly struggling to answer these simple questions about their data:

- Where is the data stored?
- Who owns the data?
- Who has access to the data?
- How is the data being used?

Unstructured data is growing at **2** the rate of structured data

90% of digital information is unstructured

### UNSTRUCTURED DATA GROWTH

#### VERITAS SOLUTION: INFORMATION GOVERNANCE

With Veritas Information Governance Solutions, customers can answer these important questions about their data, enabling them to control and defensibly delete information that has no value to the business.

This greater visibility gives businesses the power to maximise the value of their data, while cutting data volumes, reducing both costs and risks. As a Veritas partner, you have the opportunity to deliver these benefits to your customers.

### **CUSTOMER OUTCOMES**

- Increased visibility
- Lower overall data volumes
- Reduced storage costs

## **APJ DATA REGULATION**

As the world's data grows rapidly, data privacy is becoming a crucial issue. In the US and EU, new laws are making regulations much clearer and more consistent between countries. It is important to note that these laws will also apply to your APJ customers whose businesses cross over into these parts of the world.

For your customers in Singapore and Hong Kong there are specific laws in place, but many other countries have not defined any domestic regulations. What holds the region together is an important framework, the APEC Cross-border Privacy Enforcement Arrangement (CPEA). With Veritas you can help customers adhere to this framework, while ensuring compliance with any relevant regulations.

Veritas solutions enable better information governance through a three-step approach:

- 1. Gain visibility understand the nature of information held
- 2. Take action create sustainable policies and processes
- **3.** Assume control automate to facilitate fast enquiry response

**CPEA** Cross-border Privacy Enforcement Agreement

**EU GDPR** General Data Privacy Regulation

See how it impacts you ⊘

### **APJ DATA REGULATION**

#### VERITAS SOLUTION: INFORMATION GOVERNANCE

With Veritas, businesses can begin a step-change journey that provides a useful structure for ensuring compliance with the relevant regulations where they are in APJ.

Along with compliance, customers can enhance their information management through a complete range of solutions covering data analysis and classification, retention management and archiving, and full EDRM eDiscovery.

### **CUSTOMER OUTCOMES**

- Greater visibility
- Achieving compliance
- Reduced financial risk

### **\$65.8bn** estimated hybrid cloud market in 2020

### HYBRID CLOUD ADOPTION

We've seen that the highest rate of cloud adoption is in hybrid cloud. In fact, research has shown that **90%** of enterprises are going to pursue a hybrid cloud solution this year. As part of that, **52%** say that they plan to increase their spend on cloud computing in 2015<sup>5</sup>. Along with the benefits, the move to cloud brings its own challenges:

- Fragmented implementations and low visibility
- Multi-vendor infrastructures that are difficult to manage
- Unpredictable uptime and recoverability with a high cost of failure
- Risk of overlooking application availability and data protection

50% market growth forecast for 2015

90% of businesses will pursue a hybrid cloud solution in the year ahead

### HYBRID CLOUD ADOPTION

#### VERITAS SOLUTION: INFORMATION AVAILABILITY & INSIGHT

With Veritas Information Availability Solutions customers can enable predictable service level delivery and compliance across hybrid multi-vendor architectures. Veritas protects the data, application and infrastructure layers, accelerating the move to cloud by allowing customers to move with greater confidence.

Our Information Insight Solutions enable businesses to transform their growing data from a cost-centre into a business asset by discovering valuable insights.

### CUSTOMER OUTCOMES

- Reliable SLA compliance
- Faster move to hybrid cloud



### CONVERGED INFRASTRUCTURE

Converged Infrastructure offers resource limited organisations agility and scalability at a lower up-front cost, along with fast deployment, simplified maintenance and opportunities for automation. Due to these wide ranging benefits, the estimated revenue from CI in 2014 was **\$6 billion**<sup>6</sup> and a growth of 30% is forecast in 2015<sup>6</sup>.

These are the convergence challenges that you can help customers to overcome:

- Trading simplicity for new silos and lower visibility
- Patchwork converged fixes could lead to fragmentation
- Changing the data protection architecture puts the business at risk
- Convergence can lead to unplanned restructuring of the backup environment

**30%** market growth forecast for 2015

By 2018 **40%** of mid-size enterprises will change servers and storage to integrated systems

### CONVERGED INFRASTRUCTURE

### VERITAS SOLUTION: CONVERGED BACKUP

Veritas provides visibility and efficient management across infrastructure silos, in a converged infrastructure that's dedicated to data protection, whilst also simple and quick to install. This solution addresses the growing complexity and scale of today's data protection environments and drives out the high cost of management. With Veritas, you can help customers to achieve smooth IT modernisation – e.g. virtualization, hybrid cloud and converged infrastructure and deliver cloud-like service levels with on-premise benefits.

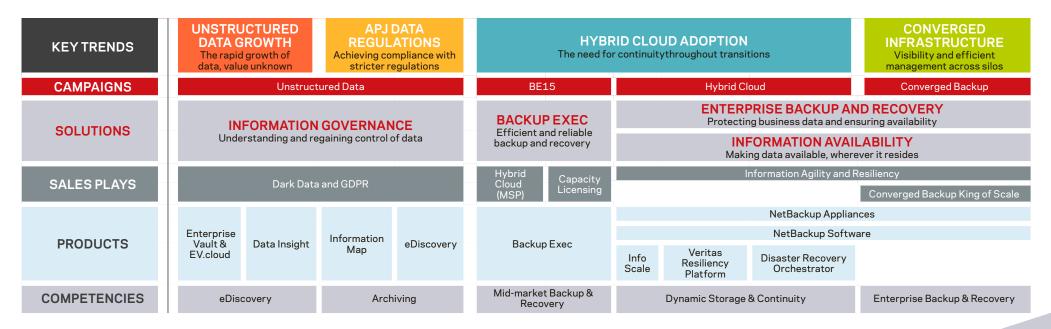
### **CUSTOMER OUTCOMES**

- OpEx and CapEx savings
- Insight into Backup and Recovery across the enterprise
- Increased IT agility
- More time for strategic improvements
- Future-proof Backup and Recovery

## **STRATEGY & SOLUTION MATRIX**

**MISSION:** Our mission is to enable organisations to harness the power of their information, wherever it resides by delivering solutions that drive availability and reveal insights.

BRAND: It's Time for Veritas.



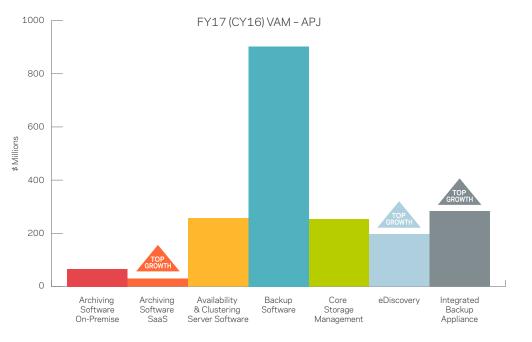


### **APJ -**FY17 TOP GROWTH COUNTRIES

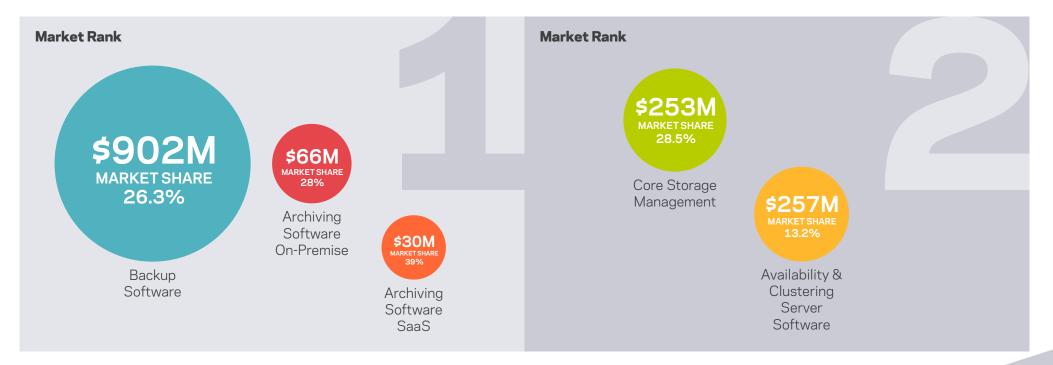
Hover over the pins to show information

### **APJ -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$66 M	\$66 M	-0.8%	1
Archiving Software SaaS	\$30 M	\$26 M	14.7%	1
Availability and Clustering Server Software	\$257 M	\$249 M	2.9%	2
Backup Software	\$902 M	\$843 M	7.1%	1
Core Storage Management	\$253 M	\$253 M	-0.1%	2
eDiscovery	\$197 M	\$171 M	15.5%	5
■ Integrated Backup Appliance	\$283 M	\$253 M	12.1%	-
■ Totals	\$1,989 M	\$1,862 M	6.8%	-

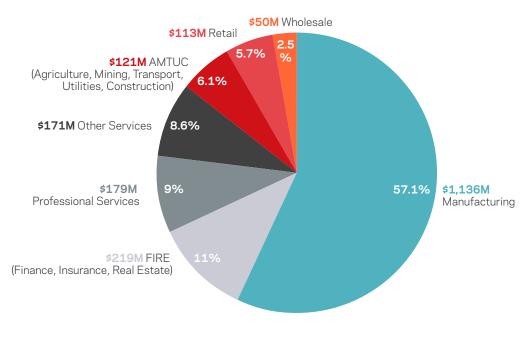


### **APJ -** FY17 OPPORTUNITY OVERVIEW





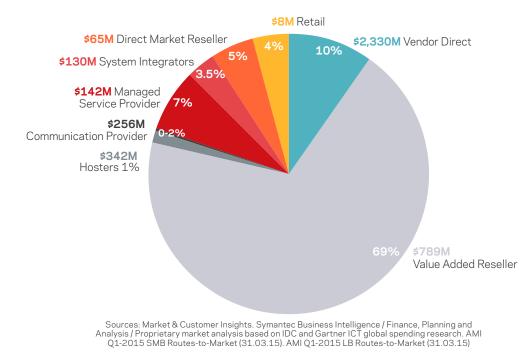
### **APJ -** MARKET SIZE BY VERTICAL

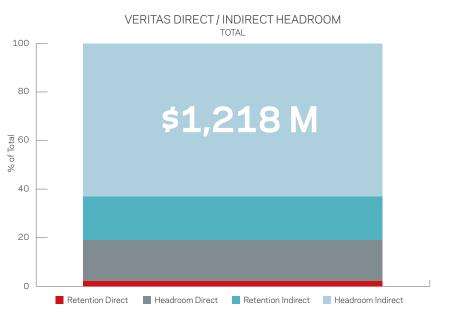


Source: AMI Q1-2015 SMB Verticals (31.03.15), AMI Q1-2015 LB Verticals (31.03.15)

3-Yr CAGR FY17 - FY20 - APJ 10 8 % of Market Size 6 4 2 0 Manufacturing FIRE Professional Other AMTUC Retail Wholesale Services Services

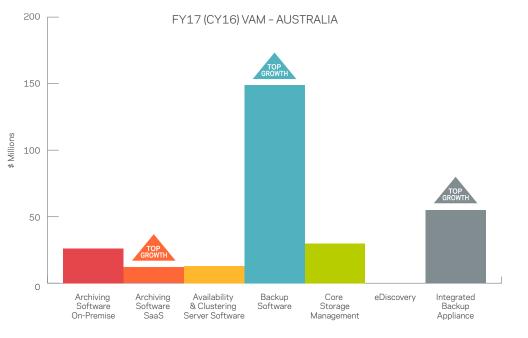
### **APJ -** PARTNER MARKET SIZE





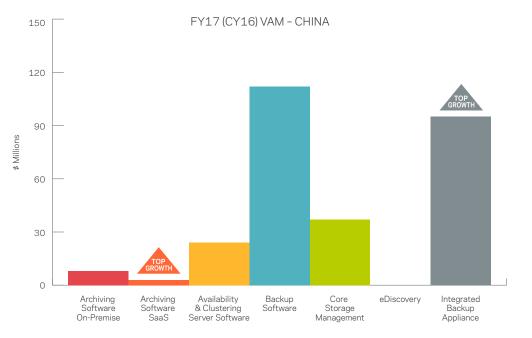
### **AUSTRALIA -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$26 M	\$26 M	-2.0%	1
Archiving Software SaaS	\$12 M	\$10 M	13.8%	1
Availability and Clustering Server Software	\$13 M	\$12 M	4.8%	1
Backup Software	\$149 M	\$136 M	10.0%	1
Core Storage Management	\$30 M	\$30 M	0.0%	3
eDiscovery				-
■ Integrated Backup Appliance	\$55 M	\$49 M	12.6%	-
■ Totals	\$285 M	\$263 M	8.0%	-



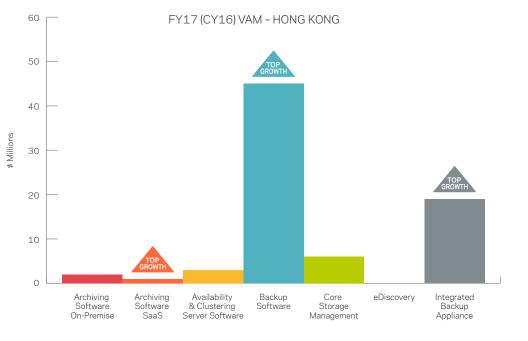
### **CHINA -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$8 M	\$8 M	0.7%	4
Archiving Software SaaS	\$3 M	\$3 M	16.8%	7
Availability and Clustering Server Software	\$24 M	\$24 M	0.2%	1
Backup Software	\$112 M	\$108 M	3.5%	1
Core Storage Management	\$37 M	\$36 M	2.3%	2
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$95 M	\$85 M	11.8%	-
■ Totals	\$280 M	\$265 M	5.7%	-



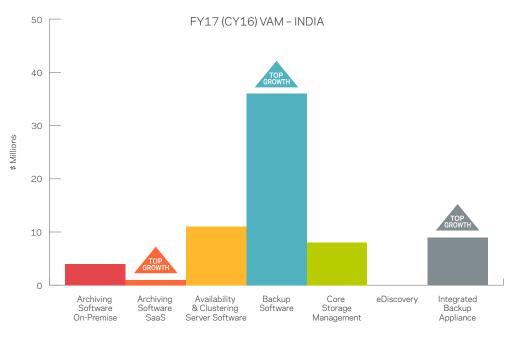
### HONG KONG - FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$2 M	\$2 M	2.4%	1
Archiving Software SaaS	\$1 M	\$1 M	18.7%	1
Availability and Clustering Server Software	\$3 M	\$2 M	8.5%	1
Backup Software	\$45 M	\$39 M	15.9%	1
Core Storage Management	\$6 M	\$6 M	-0.7%	1
eDiscovery	-	-	-	-
Integrated Backup Appliance	\$19 M	\$17 M	12.0%	-
Totals	\$76 M	\$67 M	12.9%	-



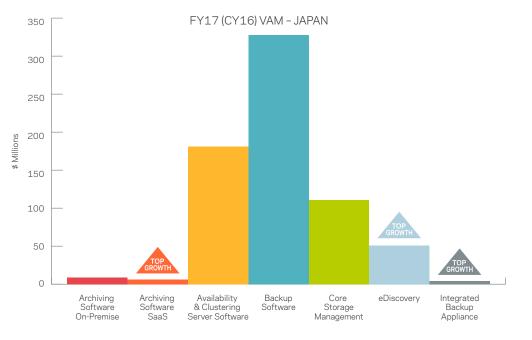
### **INDIA -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$4 M	\$4 M	3.8%	3
Archiving Software SaaS	\$1 M	\$1 M	20.3%	1
Availability and Clustering Server Software	\$11 M	\$10 M	4.7%	2
Backup Software	\$36 M	\$32 M	9.8%	1
Core Storage Management	\$8 M	\$8 M	5.7%	2
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$9 M	\$8 M	11.9%	-
■ Totals	\$69 M	\$64 M	8.5%	-



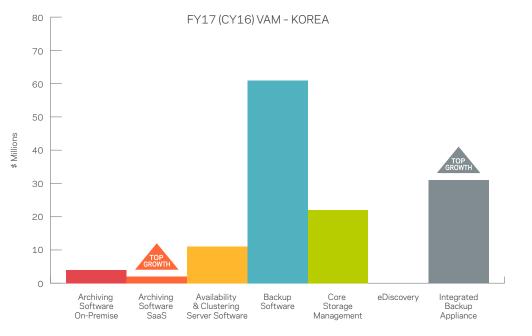
### **JAPAN -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$9 M	\$10 M	-5.7%	2
Archiving Software SaaS	\$6 M	\$6 M	10.7%	2
Availability and Clustering Server Software	\$181 M	\$176 M	2.8%	8
Backup Software	\$328 M	\$315 M	4.2%	1
Core Storage Management	\$111 M	\$110 M	0.2%	2
eDiscovery	\$51 M	\$46 M	11.0%	10
■ Integrated Backup Appliance	\$4 M	\$4 M	11.9%	-
■ Totals	\$691 M	\$667 M	3.6%	-



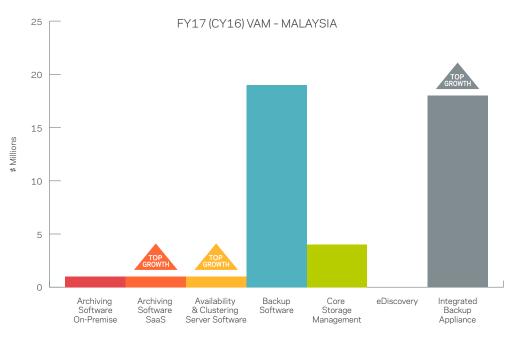
### **KOREA -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$4 M	\$4 M	-1.3%	1
Archiving Software SaaS	\$2 M	\$2 M	14.6%	0
Availability and Clustering Server Software	\$11 M	\$11 M	4.3%	1
Backup Software	\$61 M	\$57 M	6.2%	2
Core Storage Management	\$22 M	\$22 M	-1.0%	2
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$31 M	\$27 M	12.2%	-
■ Totals	\$130 M	\$123 M	6.0%	-



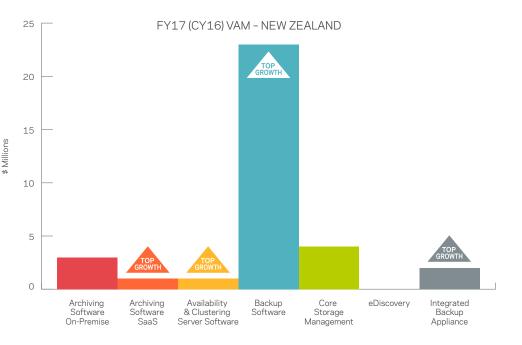
### MALAYSIA - FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$1 M	\$1 M	1.7%	1
Archiving Software SaaS	\$1 M	\$1 M	17.9%	2
Availability and Clustering Server Software	\$1 M	\$1 M	13.6%	1
Backup Software	\$19 M	\$17 M	9.1%	1
Core Storage Management	\$4 M	\$4 M	2.3%	2
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$18 M	\$16 M	12.1%	-
■ Totals	\$43 M	\$39 M	9.8%	-



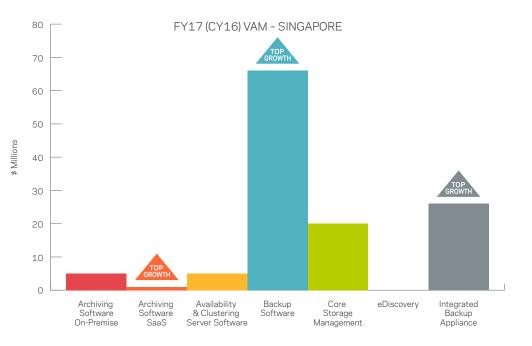
### **NEW ZEALAND -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank	
Archiving Software On-Premise	\$3 M	\$3 M	-0.4%	1	
Archiving Software SaaS	\$1 M	\$1 M	15.6%	1	
Availability and Clustering Server Software	\$1 M	\$1 M	11.5%	5	# Millions
Backup Software	\$23 M	\$20 M	13.3%	2	
Core Storage Management	\$4 M	\$4 M	6.5%	3	
eDiscovery	-	-	-	-	
Integrated Backup Appliance	\$2 M	\$2 M	11.7%	-	
■ Totals	\$35 M	\$32 M	11.0%	-	



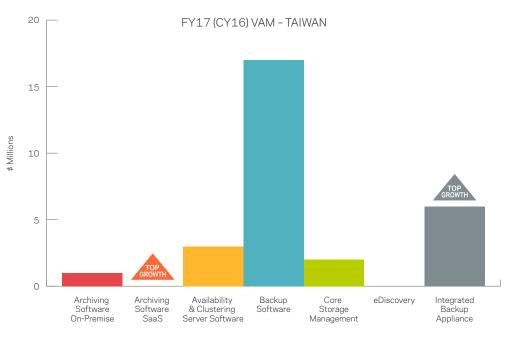
### **SINGAPORE -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$5 M	\$5 M	3.8%	2
Archiving Software SaaS	\$1 M	\$1 M	20.3%	1
Availability and Clustering Server Software	\$5 M	\$5 M	0.9%	2
Backup Software	\$66 M	\$61 M	8.4%	2
Core Storage Management	\$20 M	\$21 M	-6.2%	1
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$26 M	\$23 M	12.1%	-
■ Totals	\$123 M	\$116 M	6.0%	-



### **TAIWAN -** FY17 MARKET OPPORTUNITY

Product Market	FY17 (CY16) VAM	FY16 (CY15) VAM	FY16-17 (CY15-16) Market Growth	Veritas CY14 Market Rank
Archiving Software On-Premise	\$1 M	\$1 M	2.4%	5
Archiving Software SaaS	\$0 M	\$0 M	19.7%	7
Availability and Clustering Server Software	\$3 M	\$3 M	4.3%	2
Backup Software	\$17 M	\$16 M	4.2%	1
Core Storage Management	\$2 M	\$2 M	-5.4%	1
eDiscovery	-	-	-	-
■ Integrated Backup Appliance	\$6 M	\$5 M	11.9%	-
■ Totals	\$30 M	\$28 M	4.9%	-



## REFERENCES

- <sup>1</sup> IDC, Digital Universe Study 2014
- <sup>2</sup>2012 Compliance, Governance and Oversight Counsel (CGOC) Summit
- <sup>3</sup> IDC, Unlocking the Hidden Value of Information, July 2014 https://idc-community.com/?signin&r=%2fgroups%2fit\_ agenda%2fbusiness-analyics-big-data%2funlocking\_the\_ hidden\_value\_of\_information
- <sup>4</sup>Global Graphics, Knowledge Management http://www.globalgraphics.com/technology/knowledgemanagement/
- <sup>5</sup> Computerworld Forecast Study 2015
- <sup>6</sup> Gartner, The Coming Converged Infrastructure Vendor Battle and What to Do About It, Feb 2015, George J. Weiss
- \* Market Data: Data is derived from IDC Reports, prepared by Veritas

### GLOSSARY

CAGR:	Compound Annual Growth Rate
CDO:	Chief Data Officer
CI:	Converged Infrastructure
CIO:	Chief Information Officer
CISO:	Chief Information Security Officer
CPEA:	Cross-border Privacy Enforcement Agreement
CTO:	Chief Technology Officer
EDRM:	Electronic Document and Records Management
FY:	Financial Year
GDPR:	General Data Protection Regulations
SaaS:	Software-as-a-Service
VAM:	Veritas Addressable Market (Serviceable Addressable Market)

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